



# Antonia-Andreea Dragu

Student

## Contact



## Skills

- Communication
- Problem-solving
- Team collaboration
- Organization
- Critical Thinking
- Adaptability
- Flexibility
- Creativity

## Languages

I am an organised, responsible and results-oriented person with excellent communication and team work skills. I have experience using Microsoft Office and modern digital platforms, gained through academic and extracurricular projects. I adapt easily to new challenges and i'm motivated to constantly learn and improve my performance. I actively participate in group projects and have developed strong skills in analysis, planning and presentation.

## Work History

2023-06 -  
2023-09

### Sales Assistant

*H&M Hennes & Mauritz, Bucharest, Romania*

- Handled customer inquiries, complaints, and returns professionally, ensuring a positive experience for all clients.
- Managed inventory to ensure optimal stock levels, minimizing overstock and out-of-stock situations.
- Helped customers locate products and checked store system for merchandise at other sites.
- Assisted customers with prompt and polite support in-person and via telephone.

## Education

Expected  
in 2027-06

### Bachelor in Economy: Marketing

*Romanian-American University - Bucharest, Romania*

2024-06

### High School Diploma

*Liceul Teoretic Bilingv "Miguel De Cervantes" - Bucharest, Romania*

- Actress, High school's drama club, 2022 to 2024
- Volunteer for "Spitale publice din bani privati" campaign, 2023 to 2023
- Volunteer in "Salvam padurea!" project organised by school, 2023 to 2023

## Interests

Economy

Ecology

English  
Full Professional

Spanish  
Elementary

Culture

Arts